



Notice to Agents, Vendors, and Contractors

Jordan Valley Health (“JVH”) is committed to ethical conduct, legal compliance, and high-quality care. We expect all Agents, Vendors, and Contractors (“Business Partners”) to uphold the same standards and to comply with our Corporate Compliance Program and Code of Conduct.

Corporate Compliance Program

JVH maintains an organization-wide compliance culture supported by education, communication, reporting mechanisms, investigations, auditing, and corrective action. All Business Partners must conduct business lawfully and ethically.

Code of Conduct

Business Partners are expected to follow JVH’s Code of Conduct, which emphasizes:

- Quality, safety, accessibility, and fiscal responsibility
- Respect, compassion, cultural sensitivity
- Teamwork and community service
- Advocacy and positive health outcomes

Requirements for Doing Business with Jordan Valley Health Federal Grant Compliance

As a Federally Qualified Health Center (FQHC), JVH must comply with 45 CFR 75 and 42 CFR §51c regarding the use of federal grant funds. Business Partners must follow all laws related to federal award administration.

Nondiscrimination

Business Partners must maintain a workplace free of discrimination, harassment, and violence, consistent with federal, state, and local laws and 42 CFR 51c.109.

Medicare Compliance

Business Partners must remain eligible to work with Medicare-participating organizations and must report exclusion from OIG/GSA lists or any expired, revoked, or sanctioned professional licenses.

Fraud, Waste, and Abuse

Prohibited conduct includes:

- Fraud: Knowingly executing a scheme to defraud a health care program
- Waste: Misuse of resources resulting in unnecessary costs
- Abuse: Actions leading to improper payments without legal entitlement

Privacy and Security

Business Partners must protect all personal health information (PHI) and personal identifiable information (PII) and handle such information confidentially in compliance with federal and state laws.

Gifts and Kickbacks

Business Partners may not offer or accept anything of value intended to influence a business decision. Only nominal gifts are permitted and must be disclosed.

Conflicts of Interest

Business Partners must avoid conflicts of interest or the appearance of favoritism, personal gain, or insider-dealing.

Labor Practices

Business Partners must follow applicable labor, wage, and human-rights laws, including prohibitions on the illegal employment of underage workers.

False Claims Act Compliance

JVH prohibits false claims and supports:

- Non-retaliation for good-faith reporting
- Monitoring and auditing of billing practices
- Required reporting and investigation of concerns
- Prompt correction of identified errors

340B Program Compliance

Business Partners must support JVH's obligations under the 340B Drug Pricing Program, including:

- Accurate database maintenance
- Annual recertification
- Diversion and duplicate discounts
- Audit readiness

Reporting Concerns

Concerns may be reported to the Corporate Compliance Officer at compliance@jordanvalley.org or (888) 892-6675 (anonymous reporting available). JVH prohibits retaliation for good-faith reports.